

ServiceAce

About the use of switching lessons /reservation system

In case of the junior programs, if you want to absent or switch the lessons, you can change it using the WEB reservation service.

■About Access

On the YITC website, please click "Tennis School ▶" → "For students(Service Ace)" → "Service Ace Switching lessons / Reservation (for junior)" to access the site.

You need a "code number" and "password" to use this service.

(The code number and the password are provided with the separate sheet.)

■About cancel (absent) a lesson

You can arrange for absences and switching lessons whenever you want, regardless of whether it's early morning or evening.(However, at least 30 minutes before the lesson start time you need to complete the procedure.)

If you do not complete the absence procedure with the Service Ace, or if you do not contact us by phone, the lesson shall be treated as attendance (absence without notice).

■About switching lessons

It is possible to choose from classes that do not reach the capacity.

Please note that more than one person may want to make a reservation for the same class at the same time. (Please note that it may not be possible to make a reservation even if there is a vacancy on the screen, as the earliest one to make a reservation will be given his/her priority.)

If you treat the lesson as an additional lesson which should be taken as a switching lesson with the Service Ace, an additional lesson fee shall be incurred.

■About change of address, phone number, etc.

If you need to change the information registered for the school (address, contact information, etc.), please contact the YITC office as soon as possible.

■About the period of use

This service is available while you are in the school. If you would resign, you would not be able to use the system "code number" and "password". If you have any further questions, please contact the office. (YITC Office 045-681-9528)